

# Steps for Prescribing Customer Wheelchairs Remotely

Numotion is the leading provider of Complex Rehab Technology (CRT) in the United States. That means we're helping thousands of people with individually configured, medically necessary mobility products and services. From manual and powered wheelchairs to disposable medical supplies that serve unique medical and functional needs, we are helping more people live more freely, independently and actively.

## Numotion is your Partner in Patient Care

Together, as we navigate the uncharted waters brought by the global COVID-19 pandemic it is critical that we continue to safely and effectively serve our shared mobility clients. Numotion continues to serve our customers in all areas of the country.

The federal government, and many state governments, have temporarily loosened restrictions for use of remote technology in healthcare. This includes telehealth services for Face-to-Face virtual visits, as well as evaluations, wheelchair delivery and remote service. **Numotion has effective and HIPAA compliant remote solutions to serve all your mobility clients.**

*\*Numotion is providing access to remote technology to facilitate socially distanced evaluations. Clinicians should refer to their own facilities, organizations, representative bodies and relevant payers to understand appropriateness of these methods, and how/if they should be billed. Clinicians remain responsible for their own billing and payment. Numotion assumes no liability to a clinician or organization that attends an evaluation remotely using Numotion's video conferencing facilities.*

**Questions? Call our National Customer Care Center at 800-500-9150, or go to [www.numotion.com/locations](http://www.numotion.com/locations) to find your local branch contact information.**

### Step 1: Face-to-Face Office Visit & Chart Note

May be completed by physician, physician assistant, or nurse practitioner. Chart Note must include:

- Mobility evaluation with chief complaint of mobility limitations that interfere with daily living activities
- Qualifying diagnosis that limits mobility
- Type of mobility device prescribed (power wheelchair or custom manual wheelchair)
- Why the client qualifies for this device (Example: mobility limitation that impairs their ability to participate in daily living activities in their home)

### Step 2: Fill out Numotion Mobility Evaluation Form

### Step 3: Email or fax the below to Numotion

- Chart Note
- Mobility Evaluation Form
- Client demographics

If you are not currently working with a Numotion ATP go to [www.numotion.com/locations](http://www.numotion.com/locations) for contact information.