mynumotion[®]

App User Guide



Welcome, Noelle Test



Find your nearest Numotion location

Call us National Customer Care Center: 800-500-9150



The myNumotion app and website for Numotion clinicians provides a easy to use experience for access to your client's information from Numotion. My

HOMEPAGE



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Welcome, Noelle Test





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st 8/1/1983	10954405 New	v Equipment	2021-03-25		Bath or Toilet Equipment	Evaluation
t 8/7/1985	10954407 Serv	vice & Repair	2021-03-15		Mods or Repair to Manual Wheelchair	Medical Docs
it 8/1/1983	10954404 New	v Equipment	2021-03-01		Manual Wheelchair	Evaluation
st 11/14/1984	10954406 New	v Equipment	2021-02-09 20	21-04-07	Mods or Repair to Power Wheelchair	Funding
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MY CLIENT ORDERS

This will list all your clients who have open orders, or orders delivered within the last 60 days with us.

This section is searchable and can be sorted at the column headers by clicking on the arrows.

Click on a client name to get more information: additional order detail, equipment history, Numotion contact info and to upload order documents.

MORE CLIENT/ORDER DETAIL

Click on a client name in My Client Orders, to get more details: Added order detail and document upload, equipment history for client, and Numotion Team

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Viewing Test, N	leredith				DOB: 11/14/
My Client's Ord	lers		三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三三	My Client's Nur	motion Team
Order #	Order Status			10954406	
10954406 Order Status: Order Type: Equipment Type: Delivery Date:	Evaluation Medical Docs The insurance company will either authoriz Numotion will work with you on the specific New Equipment Modifications or Repairs to Power Wheelch 04/07/2021	Funding Assembly e the request, or ask for more information. It is of the request and then we will resubmit t air Upload Documents for Order#10954	Delivery Complete f more information is needed from you, to the insurance company or funding source.	ATP: Phone: Address: Customer Support: Phone: Address:	Melissa Aldrich (860) 761-0700 65 INWOOD RD ROCKY HILL CT 06067-3440 Aimee Mooneyham (860) 761-0700 65 INWOOD RD ROCKY HILL CT 06067-3440
My Client's Equ	lipment		=		
Model	Serial Number	Manufacturer	Purchase Date		

information.



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Todd	Test	8/1/1983	10954404	New Equipment	20	21-03-01		Manual Wheelchair		Evaluation
Meredith	n Test	11/14/1984	10954406	New Equipment	20	21-02-09	2021-04-07	Mods or Repair to Power Whee	lchair	Funding
Tips:										
*Click or	n a Client's nam	e to view n	nore detai	ls.						
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	Notificatio	ns relate	ed to yo	our clients'	ord	ers				
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	Client Name		∨ Or	der Number	\sim	Message			\sim	
	Meredith Test		1095	4406		Numotion has s	cheduled delivery	with customer M. TES for 4/7/202	21.	
	Meredith Test		1095	4406		Numotion has r	equested required	d signed medical documentation f	rom the	
	mereditir rest		1095	4400		physician for cu	istomer M. TES.			
	Meredith Test		1095	4406		Numotion recei	ved prior authoriz	ation for an order for customer M.	TES on	
			1000			3/23/2021 and	will now begin ord	lering equipment.		
	Meredith Test		1095	4406		Numotion requ	ested the mobility	evaluation for customer M. TES. F	lease	
			1000			upload or send	as soon as possib	ole.		
	Meredith Test		1095	4406		Numotion has r	eceived signed m	edical documentation from the ph	ysician	
			.555			for customer M.	TES.			
Check th	e box next to mess	sages that you	u would like	to mark as "read."						
									1	

NOTIFICATIONS

Below your client's orders, we display notifications relating to important steps in our order process to help you better understand what is going on with your client's order. You can also opt in to receive these notifications via email in the Profile and Preference section. You can customize which types of alerts you wish to receive.

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Dem	ographics	Notifications	Password	
		We can ser	nd you notifications for your clients' orders. Please specify how you'd like to be notified.	
*How	v would you like	e to receive notificat	tions?	
Em	nail			•
			Which alert types would you like to receive notifications for?	
~ 0	Changes to me	lical documentation	steps	
✓ C	Changes to fund	ling steps		
✓ 0	Changes to ass	embly steps		
✓ 0	Changes to deli	very steps		
				Next

MY PROFILE AND PREFERENCE

This section shows you your basic profile information. This is also where you can opt in to email alerts based on your personal preferences.

UPLOAD DOCUMENTS



Here you can upload order-related documents. You will be prompted to select the order for which you want to send the documents. The documents will be securely sent to the ATP and CCC associated with the order. You can also view previously uploaded documents.

Wenu E • Click the button below to upload one or more files. A dialog screen will open and you can select the files from your device. Please walt for the upload to finish before clicking the "Next" button. Please only upload Evaluation and Letter of Medical Necessity related documents at this time. Order Number: 1095404 Click ti 570239 Fie Upload Upload Dir drop files Previous Next Vew Document Upload History	
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If you are experiencing difficulty logging in or using myNumotion,	n m	
please contact our National Customer Care Center. Our team will gladly assist you with your question.	We Care. Please S	Share. Click here for our Numotion Listens survey.
You can contact our NCCC by using the chat button at the bottom of this screen, or you can call us at 800-500-9150.	lebinars on Demand ive Webinars uFairs ducational Resources	Telehealth NuDigest Document Library Ruling Out Lesser Equipment
Ν	lews and Events	

HELP AND RESOURCES

This section gives you information on contacting Numotion, links to educational resources and events and a link to a survey to give Numotion feedback.

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MOBILE VIEW

My Client Orders

Welcome, Noelle Test

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Most myNumotion users use a desktop if you are using an IPhone or tablet, your view will look just slightly different!



